

ABERDEEN CITY COUNCIL

COMMITTEE	Council
DATE	22 nd February 2017
LEAD OFFICER	Chief Executive
TITLE OF REPORT	Strategic Business Plan Refresh 2017-2018
REPORT NUMBER	OCE/17/002
CHECKLIST COMPLETED	YES

1. PURPOSE OF REPORT

The report brings before the Council a refreshed Strategic Business Plan for 2017-2018.

2. RECOMMENDATION

That the Council notes the content of the refreshed Strategic Business Plan 2017-2018.

3. FINANCIAL IMPLICATIONS

The Strategic Business Plan is presented to the Council with the 2017/18 to 2021/22 budget. The financial implications of specific programmes of work and projects will be fully considered through normal governance.

4. OTHER IMPLICATIONS

The alignment of the Strategic Business Plan to Aberdeen City's Community Planning Partnership's Local Outcome Improvement Plan will have significant positive implications for the delivery of the Partnership's vision.

The programmes of organisational change and transformation included with the Strategic Business Plan will have profound implications for the future state of the Council.

5. BACKGROUND/MAIN ISSUES

In February 2016 the Council agreed a Strategic Business Plan which translated the Council's vision into objectives and targets. The attached refreshed Strategic Business Plan for 2017/18 builds on this.

Amongst the significant developments I would highlight:-

i. Local Outcome Improvement Plan

During 2016/17 Aberdeen City's Community Planning Partnership agreed a new Local Outcome Improvement Plan (LOIP), replacing the previous Single Outcome Agreement. The LOIP has been developed as a shared, city-wide plan for improvement, setting out collaborative actions to tackle the challenges facing the City. It is fundamental to realising the Partnership's vision for the City that all partners align their plans and resources to the delivery of the LOIP. The Strategic Business Plan 2017/18 does this for Aberdeen City Council.

ii. Change and Transformation Programmes

The Council's operations will be required to adapt to anticipated budgetary challenges, as well as legislative / regulatory change and increasing demand. The Strategic Business Plan contains details of a broad approach to change as well as setting the direction for radical transformation through embracing the "art of the possible" in a supportive and dynamic organisational culture.

Further reports will be brought to relevant committees as and when required.

6. IMPACT

Improving Customer Experience –

The Strategic Business Plan sets out an improvement programme for customer experience.

Improving Staff Experience –

The Strategic Business Plan sets out an improvement programme for staff experience.

Improving our use of Resources –

The Strategic Business Plan sets out an improvement programme for making best use of our resources.

Corporate –

The refreshed Plan ensures that Directorate, Service and personal objectives are aligned to priorities and links risk and performance management with these objectives.

Public –

The refreshed Strategic Business Plan is of public interest and arrangements are being made for appropriate communication.

7. MANAGEMENT OF RISK

Any significant risks will be identified and managed as appropriate. The Plan includes details of the review of the Council's system of risk management supported by The Good Governance Institute.

8. BACKGROUND PAPERS

CPP's Local Outcome Improvement Plan
"Aberdeen: the Smarter City"
"Audit of Best Value and Community Planning"
"Being Digital"

9. REPORT AUTHOR DETAILS

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